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APPENDICES

APPENDIX A - Advanced Aircraft Training Climate Expert Question	onnaire (AATCe-Q) -



Informed consent for participation in an academic research study in the Department of Human Resource Management

THE DEVELOPMENT OF A SCALE TO MEASURE PERCEPTIONS OF THE ADVANCED AUTOMATED AIRCRAFT TRAINING CLIMATE

Research conducted by PhD student:

P. Naidoo (21346039) Cell: +27 83 620 7299

Dear Subject Matter Expert

You are invited to participate in an academic research study because of your exceptional level of expertise and knowledge in the topic of interest, namely advanced automated aircraft training. This study is being conducted by Preven Naidoo (BCom, BCom Hons, MPhil, ATPL); a doctoral student in Organisational Behaviour at the University of Pretoria.

The purpose of this research survey is to establish the relevance of a number of items, questions or statements which attempt to tap the domain of a construct called **Perceptions of the Advanced Automated Aircraft Training Climate**. This questionnaire is the first phase in developing a psychometric scale to measure the training environment experiences of pilots operating advanced automated aircraft in the commercial aviation industry.

Please note:

• This study involves an anonymous survey which has been endorsed by the Airline Pilots' Association of South Africa (ALPA-SA). Your name will not appear on the questionnaire and the answers you give will be treated as strictly confidential. You cannot be identified from the answers that you give.



- By completing the questionnaire and returning it, you give your consent to
 participate in the study on a voluntary basis. Any data received from you will be
 used strictly for <u>academic purposes</u> and can only be accessed by the
 researchers.
- Your participation in this study is very important to us. Future research enhancing flight safety may depend on it. However, you may choose not to participate.
- If you do participate, please answer the questions in the attached questionnaire as completely and as honestly as possible. It should not take more than 20-30 minutes of your time to complete the questionnaire.
- This expert questionnaire consists of two parts. The first section asks for your biographical details. The second section asks for your opinion about the construct under investigation.
- The results of the study may be published in an academic journal. We will
 provide you with a summary of our findings on request (please supply your email address on the last page for this, or send us a separate e-mail if you wish
 to remain anonymous).

Expert's biographical data

Please answer the following questions to reflect the information that best represents you, by placing an X in the relevant box where applicable and answering the question or statement. This information is important in order to compile an accurate description of the panel of experts.

1. Age (years):	
2. Work experience in <u>aviation</u> , <u>psychology</u> , or another relevant field (years):	
3. Gender:	
☐ Female ☐ Male	

4. Please indicate your relevant capacity and applicable title (e.g., training captain, professor, etc.):

Ca	pacity	Title
	Airline Pilot	
	Academic	
	Both of the above	
	Neither of the above	



5.	5. Your highest academic qualification (please also specify the field of study, where			
	applicable):			
			Major field/s of specialis	sation
		Secondary School		
		Diploma		
		Bachelors		
		Honours		
		Masters		
		Doctorate		
6. Years of experience in <u>training</u> pilots on advanced automated aircraft, if applicable:7. Estimated flight training experience, if applicable:				
	Instruction in advanced automated aircraft		Hours	
	Sim	ulator		
Actual Aircraft				
Total instructional experience in all aircraft types				
 8. Flight instructor's grade, if applicable: 9. Total flight time, if applicable (hours): 10. Please list the relevant types of aircraft you've instructed on (if applicable): 				

11.	. Please describe any pertinent information regarding your expertise which you		
	think the researchers may find of interest (e.g., threat and error management,		
	CRM, flight safety, flight training, accident investigation, applied psychology,		
	etc.):		



Background to the study

In the behavioural sciences, organisational researchers are concerned with the impact that systems have on groups and individuals. For this study, the training climate refers to 'all factors in the person, learning and organisation that influence transfer of knowledge to the job function'.

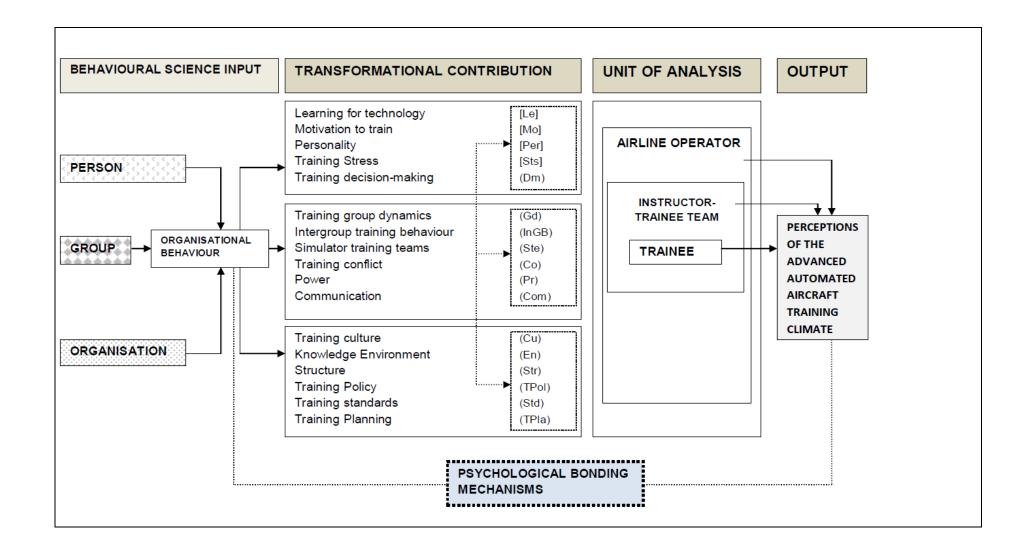
Climate must not be confused with *culture*, and the literature points out that an organisational climate refers to individuals' subjective summated sense made about understanding of policies, procedures, structure, inter- and intrapersonal constructs,. An airline pilot's perception of the training climate refers to their cognitive sense making of the psychological and organisational environment. The elements of an aviation training climate are the following:

ELEMENT LEVEL	DESCRIPTION	
1. Microsphere: trainee pilot	Perceptions of learning and psychological self (academic, social, etc)	
2. Mesosphere: <u>instructional group</u> (i.e., instructor-trainees)	Perceptions of teaching and interaction with the instructor and co-trainee	
3. Macrosphere: <u>airline operator</u> (i.e., the organisation)	Perceptions of business atmosphere, organisational structure, policies, standards, planning, etc.	

After conducting a comprehensive literature review of the relevant body of knowledge on the subject, a theoretical model of the construct (see the next figure) was developed. A list was compiled of <u>17 critical concepts</u> that are important in measuring the construct. The items or statements operationalising the main construct (as used in this questionnaire) were then generated from these 17 conceptual components.

The 'super-construct' was labelled **Perceptions of the Advanced Automated Aircraft Training Climate**:







Advanced aircraft training is a combination of both simulator and route training activities. Hence, the question items or statements relate to respondents' most recent simulator and/or route training experiences where applicable, on the relevant advanced automated aircraft.

By completing this questionnaire, you will make a <u>significant</u> contribution to our understanding of which items in the questionnaire are essential, as opposed to ones that are useful but not essential, or not necessary at all to reflect the psychological and organisational dimensions of a modern airline pilot's training experiences. In order to ensure the integrity of the survey, it is important that you consider all the items.

There are no correct or incorrect answers.

Please consider each item individually based on your experience. Indicate your answer with an 'X' in either the 'Essential', 'Useful but not essential' or 'Not necessary' category. Also please indicate whether the item is clear or not clear to you. Please mark only **one** of the options in each case.

- If you mark a statement as 'Essential', this indicates that you agree that the item is strongly related to the domain and context.
- If you mark a statement as 'Useful, but not essential', this indicates that you
 consider the item to be related to the topic, but that you do not think it is important
 to include in the final questionnaire for scale development.
- If you mark a statement as 'Not necessary', this indicates that you do not think
 the question or statement is associated with the construct under investigation.
- If you think that an item is **not** relevant in the <u>particular domain (person, group or organisation)</u> where it is listed, but you feel that it is essential in one of the other domains, please mark it as "essential" and **write the letter** of the applicable domain in the last column.

Example of how to answer the questionnaire:



			Consider the relevance of the item. Is it						
Num	ber	Item statement	ESS			T AL	NOT NECESSARY		
	in tapping the content of to the perceptions of the advantage aircraft training climate?								
TRAIN	NING C	LIMATE EXPERT QUESTIONNAIRE (ORGA	NISATION): <u>THE AIRLIN</u>	<u>E</u>	Item is clear	Item is not clear	new domain (P,G,O)	
D1		company's instructors are experts in the ion industry.	⊠ essential	□useful, but not essential	□not necessary				
D2	Мус	ompany has a simulator.	essential	⊠useful, but not essential	□not necessary			0	
D3		I prefer working in a company with multi crew glass cockpit aircraft.		□useful, but not essential	⊠not necessary			G	
D4	l enje	by working with computers.	essential	□useful, but not essential	⊠not necessary				
D5		company ensures that its pilots are trained in and serviceable flight simulators.	⊠ essential	□useful, but not essential	□not necessary				

The Advanced Aircraft Training Climate Expert Questionnaire (AATCE-Q) starts on the next page.



		Conside	r the releva	nce of the i	tem. I	s it		
Num	ber	Item statement	ESSENTIAL		USEFUL, BU		NOT NECESSARY	
			Percept	ping the cions of the climate?				
TRAIN	IING C	LIMATE EXPERT QUESTIONNAIRE	(ORGANIS	ATION): <u>THE</u>	AIRLINE	Item clear	Item not clear	new domain (P,G,O)
A1	Pilot t goals.	raining at my airline is in line with company	⊠ essential	□useful, but not essential	□not necessary			
A2	My c	ompany's training produces world-class	⊠ essential	□useful, but not essential	□not necessary			
A3	I have noticed a steady improvement with regard to pilot training at this company.		□ essential	□useful, but not essential	□not necessary			
A4	I knov	w what my company's training goals are.	□ essential	□useful, but not essential	□not necessary			
A5		ompany has talented people managing pilots' training.	□ essential	□useful, but not essential	□not necessary			
A6	Pilot t	raining at this company is professional.	□ essential	□useful, but not essential	□not necessary			
A7		gement follows the regulator rules priately.	□ essential	□useful, but not essential	□not necessary			
A8	Pilot training on this aircraft is well organised at this company.		essential	□useful, but not essential	□not necessary			
A9		who are engaged in simulator training are ssionally attired.	□ essential	□useful, but not essential	□not necessary			
A10		erstand what the company expects of me I am in training.	□ essential	□useful, but not essential	□not necessary			
A11		asy to share my training experiences with gues at this company.	essential	□useful, but not essential	□not necessary			
A12	Traini	ng at my airline produces safe pilots.	essential	□useful, but not essential	□not necessary			
A13		is a well-established chain of authority for raining on this aircraft.	□ essential	□useful, but not essential	□not necessary			
A14		airline gives its pilots an appropriate nt of preparation work before training.	□ essential	□useful, but not essential	□not necessary			
A15		paperwork involved in training for this ft is appropriate.	essential	□useful, but not essential	□not necessary			
A16		easy for me to appeal for assistance if I inter a training problem at this airline.	□ essential	□useful, but not essential	□not necessary			
<mark>A17</mark>	There compa	is sufficient training guidance from the any.	□ essential	□useful, but not essential	□not necessary			



			Consider the relevance of the item. Is it							
Num	ber	Item statement	ESSI	ENTIAL	USEFUL, BU NOT ESSENTI		NOT NECESSARY			
			Percept	ping the clions of the climate?						
TRAINING CLIMATE EXPERT QUESTIONNAIRE (ORGANIS				i): <u>THE AIRLIN</u>	<u>E</u>	item clear	item not clear	new domain (P,G,O)		
A18		standard operating procedures (SOPs) for ning to fly this aircraft are adequate.	□ essential	□useful, but not essential	□not necessary					
A19		company provided me with sufficient time to are for training on this aircraft.	essential	□useful, but not essential	□not necessary					
A20	The simulators my company uses to train its pilots are in good condition.		essential	□useful, but not essential	□not necessary					
A21	I fee	el motivated by my airline to train for this aft.	essential	□useful, but not essential	□not necessary					
A22	The flexi	training department at my company is ble.	essential	□useful, but not essential	□not necessary					
A23		airline is very supportive of its pilots' ning requirements for this aircraft.	essential	□useful, but not essential	□not necessary					
A24		company's culture supports training for new nology aircraft.	essential	□useful, but not essential	□not necessary					
A25		e is sufficient feedback about my training on aircraft.	essential	□useful, but not essential	□not necessary					
A26		training at my airline follows civil aviation irements.	essential	□useful, but not essential	□not necessary					
A27	Мус	company uses only current training material.	essential	□useful, but not essential	□not necessary					



			Conside	r the relevar	nce of the i	tem. Is	it	
Numl	ber	Item statement	ESS	SENTIAL	USEFUL, E NOT ESSEN		NOT NECESSARY	
			Percept	ping the coions of the climate?				
TRAIN	ING CL	IMATE EXPERT QUESTIONNAIRE (GROUP)	: INSTRUCT	FOR-TRAINEE	<u>ГЕАМ</u>	item clear	item not clear	new domain (P,G,O)
B1	I find	it easy to identify with my instructor.	essential	□useful, but not essential	□not necessary			
B2	I can e	easily identify with my simulator partner.	□ essential	□useful, but not essential	□not necessary			
B3	I wor	k well with others during simulator training ises.	□ essential	□useful, but not essential	□not necessary			
B4	Instru effect		□ essential	□useful, but not essential	□not necessary			
B5	I learn	better when I work as a member of the crew.	□ essential	□useful, but not essential	□not necessary			
B6	I am a instru	always at ease when interacting with my flight ctor.	□ essential	□useful, but not essential	□not necessary			
B7	l alwa	ays find my simulator partner prepared for ng.	□ essential	□useful, but not essential	□not necessary			
B8	I trust	my simulator partner.	□ essential	□useful, but not essential	□not necessary			
B9	I am c	confident that my instructor will be fair.	☐ essential	□useful, but not essential	□not necessary			
B10	I oper	ate well as a crew member in the simulator.	□ essential	□useful, but not essential	□not necessary			
B11	My ins	structor is willing to listen.	□ essential	□useful, but not essential	□not necessary			
B12	I com	municate well with my simulator partner.	□ essential	□useful, but not essential	□not necessary			
B13	I feel partne	secure in the decisions made by my simulator er.	□ essential	□useful, but not essential	□not necessary			
B14	l mal	ke good decisions with my partner in the ator.	□ essential	□useful, but not essential	□not necessary			
B15		that decision-making with my simulator partner itable.	essential	□useful, but not essential	□not necessary			
B16	I am n	notivated by my instructor.	□ essential	□useful, but not essential	□not necessary			
B17	When a tean	training for this aircraft, I feel that I am part of n.	□ essential	□useful, but not essential	□not necessary			



			Consider the relevance of the item. Is it							
Numl	ber	Item statement		SENTIAL	USEFUL, BUT NOT ESSENTIAL		NOT NECESSARY			
			Percep	pping the o otions of t training cl	the ad					
TRAIN	TRAINING CLIMATE EXPERT QUESTIONNAIRE (GROUP): INSTRUCTOR-TRAINEE TEAM item not clear new dom									
B18	The	instructors on this aircraft are committed.	essential	□useful, but not essential	□not necessary			(P,G,O)		
B19	Instructors are similar in how they teach pilots to fly this aircraft.		essential	□useful, but not essential	□not necessary					
B20		always paired with someone who is committed to orming well.	essential	□useful, but not essential	□not necessary					
B21	I enjoy being evaluated as a member of a crew.		essential	□useful, but not essential	□not necessary					
B22	Insti	ructors on this fleet follow company policy.	essential	□useful, but not essential	□not necessary					
B23		instructors on this aircraft avoid overloading ts with unnecessary information.	essential	□useful, but not essential	□not necessary					
B24	I alw	vays bond well with my simulator partner.	essential	□useful, but not essential	□not necessary					
B25		isions made in flight simulator training exercises team-based.	essential	□useful, but not essential	□not necessary					
B26	The	instructors on this aircraft are friendly.	essential	□useful, but not essential	□not necessary					
B27	_	et sufficient feedback on my flight training ormance.	essential	□useful, but not essential	□not necessary					



		Consi	ider the relev	ance of t	he iter	n. Is it.			
Number	Item statement	E	SSENTIAL	USEFUL, BUT NOT ESSENTIAL		NOT NECESSARY			
						of the construct called			
TRAINING	CLIMATE EXPERT QUESTIONNAIRE (IND	IVIDUAL)	: TRAINEE		item clear	item not clear	new domain (P,G,O)		
C1	Pilots are in direct control of the training outcome.	essential	☐useful, but not essential	□not necessary					
C2	A good training session on this aircraft is a result of the trainee's actions.	□ essential	□useful, but not essential	□not necessary					
C3	Evaluation of my flight training is objective.	essential	□useful, but not essential	□not necessary					
C4	Adequate preparation improves flight training performance.	□ essential	□useful, but not essential	□not necessary					
C5	I am always on time for a flight training session.	□ essential	□useful, but not essential	□not necessary					
C6	I co-operate well when training in a simulator.	□ essential	□useful, but not essential	□not necessary					
C7	I never feel rushed in the flight simulator.	essential	□useful, but not essential	□not necessary					
C8	I easily express my opinion during flight training.	□ essential	□useful, but not essential	□not necessary					
C9	I prepare sufficiently for training on this aircraft.	essential	□useful, but not essential	□not necessary					
C10	After flight training, I feel a sense of mastery.	□ essential	□useful, but not essential	□not necessary					
C11	I enjoy learning about this aircraft.	□ essential	□useful, but not essential	□not necessary					
C12	Simulator training affects behaviour on the actual aircraft.	□ essential	□useful, but not essential	□not necessary					
C13	I get along well with my flight simulator partners.	□ essential	□useful, but not essential	□not necessary					
C14	I found my transition to advanced automated aircraft easy.	essential	□useful, but not essential	□not necessary					
C15	I believe that if pilots do well in training, overall flight safety improves.	essential	□useful, but not essential	□not necessary					
C16	I am happy with simulator training on this aircraft.	essential	☐useful, but not essential	□not necessary					
C17	I aim to do better at my next flight simulator training session by learning from my mistakes.	essential	□useful, but not essential	□not necessary					



		Consid	er the relev	vance of t	he iter	n. Is it		
Number		Item statement	ESSENTIAL		USEFUL, BUT NOT ESSENTIAL		NOT NECESSARY	
			Percep	pping the o ptions of t training o	the ac			
TRAIN	IING	CLIMATE EXPERT QUESTIONNAIRE (INDIV	IDUAL):]	<u> TRAINEE</u>		item clear	item not clear	new domain (P,G,O)
C18	I hav	ve a positive relationship with my colleagues.	essential	□useful, but not essential	□not necessary			
C19		workload between trainees is balanced during a at simulator training session.	essential	□useful, but not essential	□not necessary			
C20		ts are judged as members of a team when they train le flight simulator.	essential	□useful, but not essential	□not necessary			
C21	I fee trair	el rewarded for the amount of work I put into flight ning.	essential	□useful, but not essential	□not necessary			
C22		more work I put into my preparation for training on aircraft, the better I will perform.	essential	□useful, but not essential	□not necessary			
C23		ts who are prepared have no problems training for aircraft.	essential	□useful, but not essential	□not necessary			
C24		essential that pilots prepare adequately to pass a ng on this aircraft.	essential	□useful, but not essential	□not necessary			
C25		n in control of the outcome of my flight training on aircraft.	essential	□useful, but not essential	□not necessary			
C26	l enj	oy studying the technical aspects of the aircraft.	essential	□useful, but not essential	□not necessary			
C27		vays learn something new after undergoing training his aircraft.	essential	□useful, but not essential	□not necessary			
C28		cus on the pertinent and relevant topics when ning about this aircraft.	essential	□useful, but not essential	□not necessary			
C29	I ref	lect on my learning after a flight training experience.	essential	□useful, but not essential	□not necessary			
C30		ok for additional information so as to gain a deeper erstanding of this aircraft's systems.	essential	□useful, but not essential	□not necessary			
C31	l kr airci	now where to find specific information for this raft.	essential	□useful, but not essential	□not necessary			
C32	It is	important to know more than just what is required ass.	essential	□useful, but not essential	□not necessary			



			Consider the relevance of the item. Is it						
Numl	ber	Item statement	ESS	ENTIAL	USEFUL, NOT ESSE				
			Percep	pping the otions of training of	the ac				
TRAIN	IING C	LIMATE EXPERT QUESTIONNAIRE (INDIV	IDUAL):]	<u> </u>		item clear	item not clear	new domain (P,G,O)	
C33	I find	the training on this aircraft easy.	essential	□useful, but not essential	□not necessary				
C34	I am r	elaxed in the flight simulator.	essential	□useful, but not essential	□not necessary				
C35	I find	the training on this aircraft easy.	essential	□useful, but not essential	□not necessary				
C36	I do w	ell in training for this aircraft.	essential	□useful, but not essential	□not necessary				
C37	l look	forward to my next flight training session.	essential	□useful, but not essential	□not necessary				
C38	l sleep	o well the night before training on this aircraft.	essential	□useful, but not essential	□not necessary				
C39		propriate level of stress helps me perform well in training for this aircraft.	essential	□useful, but not essential	□not necessary				
C40	l'm co	emfortable undergoing training for this aircraft.	essential	□useful, but not essential	□not necessary				
C41	I can o trainir	control my anxiety so as to perform well in ng.	essential	□useful, but not essential	□not necessary				
C42	I enjo	y spending extra time flight training.	essential	□useful, but not essential	□not necessary				
C43	I am n	notivated to learn more about this aircraft.	essential	□useful, but not essential	□not necessary				
C44	I am h	appy to be subjected to regular flight checks.	essential	□useful, but not essential	□not necessary				
C45	I enjo	y <u>route</u> training on this aircraft.	essential	□useful, but not essential	□not necessary				
C46	I enjo	y <u>simulator</u> training for this aircraft.	essential	□useful, but not essential	□not necessary				
C47	If my s	simulator partner is having a bad day, I am not ed.	essential	□useful, but not essential	□not necessary				
C48	I creat	te a relaxed atmosphere in the flight simulator.	essential	□useful, but not essential	□not necessary				



C49	The length of time spent simulator training is appropriate for this aircraft.	essential	□useful, but not essential	□not necessary		
C50	I enjoy the free play flight simulator time on this aircraft.	essential	□useful, but not essential	□not necessary		
C51	I aim to gain a deeper understanding of this aircraft.	essential	□useful, but not essential	□not necessary		
C52	I learn more than the company requires me to.	essential	□useful, but not essential	□not necessary		

1. Clarity

Aviation psychometric measurement items should be well written, distinct, and at an appropriate reading level for professional pilots employed on various types of advanced automated aircraft from airline organisations (in the private and the public sector), from a diverse population.

Please list any items that, in your opinion, are not clear. Also provide suggestions on

ł	how to clarify these items.							



2. Comprehensiveness

Do you think that the dimensions (statements/questions) of the desired content behavioural domains are adequate in tapping the construct?

Please suggest which items should be deleted; or provide additional/alternative items you think may be relevant.							
3. Please provide us with your email address if you would like to receive feedback:							
c. I lease provide as with your cirial address if you would like to receive reedback.							

Thank you for your time and participation. <u>Please save this document then email the completed questionnaire to: freudian@telkomsa.net</u>

APPENDIX B	
- Survey Invitation Letter-	





Participation in an academic research study

Advanced Aircraft Training Climate Questionnaire (AATC-Q)

UNIVERSITY OF PRETORIA
Faculty of Economic and Management Sciences (EMS)
Department of Human Resource Management
Telephone: 012 420 3074

Dear Colleague

You are invited to participate in an academic research study because of your experience and knowledge in the research area, namely **advanced automated aircraft training**. This study is being conducted by the unit of Organisational Behaviour at the University of Pretoria.

The purpose of this study is to explore your perceptions and experiences regarding training to operate advanced automated aircraft. The information obtained from this project will add to the current body of knowledge on human factors, automation, pilot training and flight safety. Your co-operation in completing the questionnaire will be a valuable input to the overall success of the study.

Please note:

This study involves an anonymous survey which has been endorsed by the Airline Pilots' Association of South Africa (ALPA-SA). Your name will not appear on the questionnaire and the answers you give will be treated as strictly confidential. Furthermore, you cannot be identified from the answers that you give.

By completing the questionnaire and returning it, you give your consent to participate in the study on a voluntary basis. Any data received from you will be used strictly for <u>academic purposes</u> and can only be accessed by the researchers.



Your participation in this study is very important to us. Future research enhancing flight safety may depend on it. However, you may choose not to participate.

If you do participate, please answer the questions in the attached questionnaire as completely and as honestly as possible. It should not take more than 20-30 minutes of your time to complete the questionnaire.

This questionnaire consists of three parts. The first section asks for your demographical details. The second section asks for your opinion on a statement. The third part is reserved for your feedback.

The results of the study may be published in an academic journal. We will provide you with a summary of our findings on request (please supply your email address on the last page for this, or send us a separate e-mail if you wish to remain anonymous).

Please contact one of the researchers directly if you have any questions or comments regarding the study:

- Professor Leo Vermeulen (Ivermeul@tiscali.co.za). (Supervisor).
- Professor Pieter Schaap (pieter.schaap@up.ac.za). (Co-supervisor).
- Preven Naidoo (freudian@telkomsa.net), 083 620 7299. (Research student).

Please indicate that you have read the information provided above by putting an X in this box \square .

Thank you for your time and participation

Yours sincerely

Professor Leo Vermeulen
Unit of Aviation Management
UNIVERSITY OF PRETORIA

APPENDIX C - Three Scale Items -

SCALE 1: ORGANISATIONAL PROFESSIONALISM

Training on this aircraft is well organised.

Training on this aircraft is professional.

My company's training produces world class pilots.

Training at my airline is in line with company goals.

The airline is very supportive of its pilots' learning requirements for this aircraft.

There is sufficient training guidance from the company.

Management follows the rules and regulations appropriately.

My company's culture supports training for new technology aircraft.

I understand what the company expects of me when training.

My company has talented people in training.

If I had to experience a problem in training, it's easy for me to appeal.

I know what my company's training goals are.

Training at my airline produces safe pilots.

There is sufficient feedback about my training on this aircraft.

My company uses only current training material.

Training is in line with civil aviation regulations.

The airline gives its pilots an appropriate amount of preparation work for training.

My instructor is willing to listen.

Pilots are in direct control of the training outcome.

I'm given sufficient time to prepare for training on this aircraft.

SCALE 2: INTRINSIC MOTIVATION

It's a good idea to know more than what is required.

I try never to be late for a training session.

I co-operate when training in a simulator.

I aim to gain a deeper understanding of this aircraft.

Preparation improves performance.

I read to understand so as to gain a deeper understanding of this aircraft's systems.

I have a positive relationship with my colleagues.

I operate well as a crew member in the simulator.

I enjoy studying the technical aspects of the aircraft.

SCALE 3: INDIVIDUAL CONTROL OF TRAINING OUTCOMES

I'm comfortable undergoing training for this aircraft.

I'm in control of the outcome of a training session.

I can control my anxiety so as to perform well in training.

The instructors on this aircraft don't overload us with information.

	NDIX D	





Informed consent for participation in an academic research study

Dept. of Human Resource Management

THE DEVELOPMENT OF A SCALE TO MEASURE PERCEPTIONS OF THE ADVANCED AUTOMATED AIRCRAFT TRAINING CLIMATE

Research conducted by:

P. Naidoo (21346039) Cell: 083 620 7299

Dear Participant

You are invited to participate in an academic research study being conducted by Preven Naidoo (BCom AVM, BCom Hons BM, MPhil HRM, ATPL), a Doctoral student in Organisational Behaviour at the University of Pretoria's unit for Aviation Management. The purpose of the study is to develop a psychological measurement of airline pilots' perceptions of their training environment, specifically associated with advanced automated aircraft and its related systems.

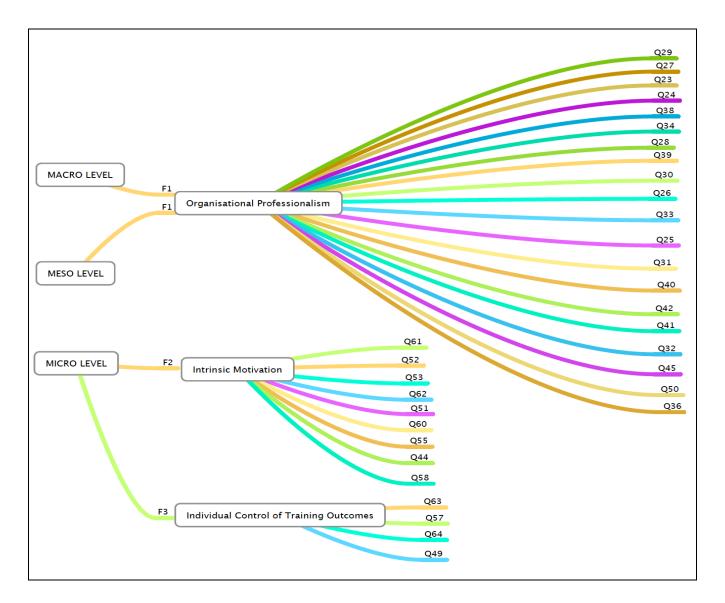
Please note the following:

- This study involves an <u>anonymous</u> survey. Your name will not appear on the questionnaire and the answers you give will be treated as strictly <u>confidential</u>. You cannot be identified in person based on the answers you give. Note also that the study has been scrutinised and passed by the University's ethics committee.
- By completing the questionnaire and returning it, you are giving your consent to participate in the study on a voluntary basis. Furthermore, all data received by you will be used for <u>academic purposes</u> only and can only be accessed by the researchers.
- Your participation in this study is very important to us and future research for enhancing flight safety. You may however, choose not to participate.
- Please answer the questions found in the attached questionnaire as completely and honestly as possible. This should not take more than 20 minutes of your time.
- The results of the study will be used for academic purposes only and may be published in a scientific journal. We will provide you with a summary of our findings on request.
- Please contact me (freudian@telkomsa.net) or my supervisor, Professor Leo Vermeulen (Ivermeul@tiscali.co.za) if you have any questions, comments or additional information regarding the study.
 - Please indicate that you have read and understand the information provided above by ticking this box□.

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Kindest regards,

Professor Leo Vermeulen (Unit for Aviation Research, University of Pretoria).



APPENDIX F	
- Web based survey -	



Note about the web-based version of the large-scale survey:

Because the web-based survey can accommodate items in specific format only, the survey items were adapted to fit such categories. Nonetheless, the essence and content of an item was not changed. Furthermore the survey software (Lime Survey) requires that, all surveys must have at least one group. Groups are used to 'group' questions/items together into logical categories. A group has a name and a description. Each item of the web survey was mandatory, thus an asterisk marking the item/question.

The following screen shots provide an illustration of the appearance of the actual web-based survey. The survey was accessed via an internet hyperlink.



Advanced Aircraft Training Climate Questionnaire (AATC-Q)

The purpose of this study is to explore your perceptions and experiences regarding training to operate advanced automated aircraft.

The information obtained from this project will add to the current body of knowledge on human factors, automation, pilot training and flight safety. Your co-operation in completing the questionnaire will be a valuable input to the overall success of the study.

Dear Colleague:

You are invited to participate in an academic research study because of your experience and knowledge in the area of interest, namely advanced automated aircraft training. This study is being conducted by the unit of Organisational Behaviour at the University of Pretoria.

This study involves an anonymous survey which has been endorsed by the Airline Pilots' Association of South Africa (ALPA-SA). Your name will not appear on the questionnaire and the answers you give will be treated as strictly confidential. Furthermore, you cannot be identified from the answers that you give.

Any data you provide can only be accessed by the researchers at the University of Pretoria.

I thank you in advance for your kind participation.

Yours sincerely

Professor Leo Vermeulen

Research Student:

Preven. Naidoo.

(BCom, BCom Hons, MPhil)

University of Pretoria

Please feel free to email any comments or suggestions to: freudian@telkomsa.net

There are 66 questions in this survey.

A Note On Privacy This survey is anonymous.

The record kept of your survey responses does not contain any identifying information about you unless a specific question in the survey has asked for this. If you have responded to a survey that used an identifying token to allow you to access the survey, you can rest assured that the identifying token is not kept with your responses. It is managed in a separate database, and will only be updated to indicate that you have (or haven't) completed this survey. There is no way of matching identification tokens with survey responses in this survey.



Advanced Aircraft Training Climate Questionnaire (AATC-Q)

The purpose of this study is to explore your perceptions and experiences regarding training to operate advanced automated aircraft.

The information obtained from this project will add to the current body of knowledge on human factors, automation, pilot training ar Your co-operation in completing the questionnaire will be a valuable input to the overall success of the study.	nd flight safety.
0% 100%	
SECTION A: Demographical information	
Please answer the following questions to reflect the information that best represents you. This information is important in order to accurate description of the sample.	compile an
*What is your age (years)?	
Only numbers may be entered in this field	
*Gender?	
○ Female	
○ Male	

* What are your academic qualifications? Please also specify your field of study in the space provided where applicable.
Check any that apply
Secondary School
Diploma Bachelor's Degree
Degree
☐ Master's Degree
□ Doctorate
*Indicate your total level of experience as a pilot (years): Only numbers may be entered in this field
*Indicate your total flying time (hours): Only numbers may be entered in this field
*Indicate your total flying time in modern digital ("glass") flight decks (hours):
Only numbers may be entered in this field

*
Which of the following categories best describes your <u>primary</u> status and/or function at your current company?
Choose one of the following answers
O Dedicated In-Flight Relief Pilot
Co-Pilot (Short Range/domestic/regional)
Co-Pilot (Long Range)
Oc-Pilot and instructor (Short Range/domestic/regional)
Oc-Pilot and instructor (Long Range)
Captain (Short Range/domestic/regional)
Captain (Long Range)
Training Captain (Short Range/domestic/regional)
Training Captain (Long Range)
Other
*How would you rate your current level of computer literacy?
Choose one of the following answers
O Poor
○ Average
○ Above average
○ Excellent

Choose one of the following answers	s ·
Military	
○ Cadet	
Self-sponsored (part-time)	
Self-sponsored (full-time)	
Other	
*	
Please indicate the current	company you work for.
Choose one of the following answers	s
SAA	
O BA Comair	
○ SAX	
SA Airlink	
Mango	
○ 1Time	
Other	
*Please list the various aird date. Example: B732, B738	craft types (<u>multi-engine turbine/jet)</u> which you have flown in your career, to A319, Jetstream 41, Dash-8, etc.

Choose one of the following answers
Citoose one of the following answers
Boeing
Airbus
© Embraer
Canadair
De Havilland
Other
*Do you have (or have held) a flight instructor's rating, and if so, what grade?
Choose one of the following answers
○ No Instructor Rating
○ Grade 1
Grade 2
○ Grade 3
*Have you completed a full crew resource management (CRM) course?
Yes
○ No
o
*What method of ground school study do you prefer ?
Choose one of the following answers
Computer Based Training (CBT)
○ Classroom Lectures
Choose one of the following answers
Never
Sometimes
Always
_ ·······
*Do you enjoy <u>simulator</u> training on your current aircraft?
*Do you enjoy <u>simulator</u> training on your current aircraft?
*Do you enjoy <u>simulator</u> training on your current aircraft? Choose one of the following answers
*Do you enjoy simulator training on your current aircraft? Choose one of the following answers Never Sometimes
*Do you enjoy simulator training on your current aircraft? Choose one of the following answers Never
*Do you enjoy simulator training on your current aircraft? Choose one of the following answers Never Sometimes
*Do you enjoy simulator training on your current aircraft? Choose one of the following answers Never Sometimes Always
*Do you enjoy simulator training on your current aircraft? Choose one of the following answers Never Sometimes Always *How often do you undergo recurrent simulator training for your present aircraft? Choose one of the following answers No recurrent
*Do you enjoy simulator training on your current aircraft? Choose one of the following answers Never Sometimes Always *How often do you undergo recurrent simulator training for your present aircraft? Choose one of the following answers No recurrent Once a year
*Do you enjoy simulator training on your current aircraft? Choose one of the following answers Never Sometimes Always *How often do you undergo recurrent simulator training for your present aircraft? Choose one of the following answers No recurrent
*Do you enjoy simulator training on your current aircraft? Choose one of the following answers Never Sometimes Always *How often do you undergo recurrent simulator training for your present aircraft? Choose one of the following answers No recurrent Once a year
*Do you enjoy simulator training on your current aircraft? Choose one of the following answers Never Sometimes Always *How often do you undergo recurrent simulator training for your present aircraft? Choose one of the following answers No recurrent Once a year Twice a year
*Do you enjoy simulator training on your current aircraft? Choose one of the following answers Never Sometimes Always *How often do you undergo recurrent simulator training for your present aircraft? Choose one of the following answers No recurrent Once a year Twice a year More than twice a year
*Do you enjoy simulator training on your current aircraft? Choose one of the following answers Never Sometimes Always *How often do you undergo recurrent simulator training for your present aircraft? Choose one of the following answers No recurrent Once a year Twice a year More than twice a year *How long prior to recurrent training do you begin preparation?
*Do you enjoy simulator training on your current aircraft? Choose one of the following answers Never Sometimes Always *How often do you undergo recurrent simulator training for your present aircraft? Choose one of the following answers No recurrent Once a year Twice a year More than twice a year *How long prior to recurrent training do you begin preparation? Choose one of the following answers
*Do you enjoy simulator training on your current aircraft? Choose one of the following answers Never Sometimes Always *How often do you undergo recurrent simulator training for your present aircraft? Choose one of the following answers No recurrent Once a year Twice a year More than twice a year *How long prior to recurrent training do you begin preparation? Choose one of the following answers Don't prepare
*Do you enjoy simulator training on your current aircraft? Choose one of the following answers Never Sometimes Always *How often do you undergo recurrent simulator training for your present aircraft? Choose one of the following answers No recurrent Once a year Twice a year More than twice a year *How long prior to recurrent training do you begin preparation? Choose one of the following answers Don't prepare Less than 2 weeks
*Do you enjoy simulator training on your current aircraft? Choose one of the following answers Never Sometimes Always *How often do you undergo recurrent simulator training for your present aircraft? Choose one of the following answers No recurrent Once a year Twice a year More than twice a year *How long prior to recurrent training do you begin preparation? Choose one of the following answers Don't prepare Less than 2 weeks 2 to 4 weeks

*How often do you undergo route	e check flights for your present aircraft?	
Choose one of the following answers		
○ Never		
Once a year		
Twice a year		
More than twice a year		
*		
Does your company own the fligh	nt simulator device for your current aircraft type?	
bocs your company own the high	it simulator device for your current another type:	
Choose one of the following answers		
○ Yes		
○ No		
O NO		
*		
In your opinion, is the flight simu	lator training device for your current aircraft type an accura	ite
representation of the real airc	raft?	
Choose one of the following answers		
○ Yes		
○ No		
Can't decide		
	<< Previous Next >>	

Advanced Aircraft Training Climate Questionnaire (AATC-Q)

The purpose of this study is to explore your perceptions and experiences regarding training to operate advanced automated aircraft.

The information obtained from this project will add to the current body of knowledge on human factors, automation, pilot training and flight safety. Your co-operation in completing the questionnaire will be a valuable input to the overall success of the study.

0%

SECTION B: Survey statements

The questionnaire contains statements relating to your most recent experience in training for an advanced or "glass-cockpit" type aircraft, for example: Airbus 340, Boeing 738, ERJ, CRJ, Dash-8, etc.

There are no correct or incorrect answers.

Please consider each item individually based on your experience. It is your candid, honest view which is of importance. Often, the first answer that comes to mind is the best. Remember to answer what is true to you. Do not merely mark what you may assume to be a more acceptable way of responding.

PLEASE RATE YOUR SELECTION ON A 7-POINT SCALE, WHERE 1 IMPLIES THAT YOU STRONGLY **DISAGREE** WITH THE STATEMENT, AND 7 IMPLIES THAT YOU STRONGLY **AGREE** WITH THE STATEMENT. IF YOU ARE UNSURE, NEUTRAL OR HAVE NO OPINION ON THE STATEMENT, PLEASE MARK THE MIDDLE POINT, NUMBER 4. HOWEVER, PLEASE USE THIS NUMBER (4) AS SELDOM AS POSSIBLE.

Thank you in advance for your kind participation.

*My company's training produc	es world class pile	ots.					
	Strongly	Moderately	Slightly	Neither agree		Moderately	
	disagree	disagree	disagree	or disagree	Slightly agree	agree	Strongly agree
	\circ	\circ	0	0	\circ	\circ	0
*Training at my airline is in line	with company go	als.					
	Strongly disagree	Moderately disagree	Slightly disagree	Neither agree or disagree	Slightly agree	Moderately agree	Strongly agree
	Clisagree	O	O	O disagree)	
			0			0	
*I know what my company's tra	ining goals are.						
	Strongly	Moderately disagree	Slightly disagree	Neither agree or disagree	Slightly agree	Moderately agree	Strongly agree
	-	-		-			
	0	0	0	0	0	0	0

*My company has talented peo	_						
	Strongly disagree	Moderately disagree	Slightly disagree	Neither agree or disagree	Slightly agree	Moderately agree	Strongly agree
	disagree	disagree	disagree	or disagree	Slightly agree	agree	Strongly agree
			0			0	
*Training on this aircraft is profe	accional						
training on this aircraft is profe	Strongly	Moderately	Slightly	Neither agree		Moderately	
	disagree	disagree	disagree	or disagree	Slightly agree	agree	Strongly agree
	0	0	0	0	0	0	0
*Management follows the rules	and regulations	appropriately.					
	Strongly disagree	Moderately disagree	Slightly disagree	Neither agree or disagree	Slightly agree	Moderately agree	Strongly agree
	0	0	0	0	0	0	0
	J	J		J	0		J
*Training on this aircraft is well	organised.						
	Strongly disagree	Moderately disagree	Slightly disagree	Neither agree or disagree	Slightly agree	Moderately agree	Strongly agree
	O					O	
	0		0	J	0	0	

*I understand what the compa	ny expects of mo	when training					
i unuerstand what the compa	Strongly	Moderately	Slightly	Neither agree		Moderately	
	disagree	disagree	disagree	or disagree	Slightly agree	agree	Strongly agree
	0	0	0	0		0	0
	Ü	U	- U		Ü		- U
*Training at my airline produce	es safe pilots.						
	Strongly	Moderately	Slightly	Neither agree		Moderately	
	disagree	disagree	disagree	or disagree	Slightly agree		Strongly agree
	0	0	0	0	0	0	0
*The airline gives its pilots an a	appropriate amou	nt of preparation w	ork for training.				
	Strongly	Moderately	Slightly	Neither agree		Moderately	
	disagree	disagree	disagree	or disagree	Slightly agree	agree	Strongly agree
	0	0	0	0	0	0	0
*If I had to experience a proble	em in training, it's	easy for me to appo	eal.				
	Strongly	Moderately	Slightly	Neither agree		Moderately	
	disagree	disagree	disagree	or disagree	Slightly agree	agree	Strongly agree
	0	\circ	0	0	0	0	0
***	d 6						
*There is sufficient training gui			Cli-Lui	Neitherne		Madametel	
	Strongly disagree	Moderately disagree	Slightly disagree	Neither agree or disagree	Slightly agree	Moderately agree	Strongly agree
	O	O	Clisagree	Ordisagree	O O	O	O O
	0	O		0	0	0	0
*The standard operating proce	dures (SOPs) for le	earning to fly this ai	rcraft is adequat	te.			
	Strongly	Moderately	Slightly	Neither agree		Moderately	
	disagree	disagree	disagree	or disagree	Slightly agree		Strongly agree
	0	0	0	0	0	0	0
	epare for training	on this aircraft.					
*I'm given sufficient time to pr							
*I'm given sufficient time to pr	Strongly	Moderately	Slightly	Neither agree		Moderately	
*I'm given sufficient time to pr	disagree	disagree	disagree	Neither agree or disagree	Slightly agree	agree	Strongly agree
*I'm given sufficient time to pr	disagree	disagree	disagree		Slightly agree		Strongly agree
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*The simulators my company tr *The airline is very supportive of *My company's culture support *There is sufficient feedback ab *Training is in line with civil avia	disagree ains its pilots in ar Strongly disagree fits pilots' learnir Strongly disagree straining for new Strongly disagree out my training or Strongly disagree atton regulations. Strongly disagree t training material Strongly Disagree	disagree re in good condition Moderately disagree who derately disagree who derately disagree has aircraft. Moderately disagree Moderately disagree Slightly Disagree	disagree Slightly disagree Slightly disagree Slightly disagree Slightly disagree Slightly disagree Disagree	Neither agree or disagree	Slightly agree Slightly agree Slightly agree Slightly agree	Moderately agree Moderately agree Moderately agree Moderately agree Moderately agree Slightly Agree	Strongly agree Strongly agree Strongly agree Strongly agree Strongly agree

*I operate well as a crew membe							
	Strongly	Moderately	Slightly	Neither agree		Moderately	
	disagree	disagree	disagree	or disagree	Slightly agree	agree	Strongly agree
	0	0	0	0	0	0	0
*My instructor is willing to listen							
	Strongly	Moderately	Slightly	Neither agree		Moderately	
	disagree	disagree	disagree	or disagree	Slightly agree	agree	Strongly agree
	0	0	0	0	0	0	0
*I tend to communicate well with	h my simulator p	artner.					
	Strongly	Moderately	Slightly	Neither agree		Moderately	
	disagree	disagree	disagree	or disagree	Slightly agree	agree	Strongly agree
	0	0	0	0	0	0	0
*The instructor is committed.							
	Strongly disagree	Moderately disagree	Slightly disagree	Neither agree or disagree	Slightly agree	Moderately agree	Strongly agree
	()	0	()	O		0	
					Ü		
*Instructors are very similar in h	ow they teach pi	lots to fly this aircra	ıft.				
	Strongly	Moderately	Slightly	Neither agree		Moderately	
	disagree	disagree	disagree	or disagree	Slightly agree	agree	Strongly agree
	0	0	0	0	0	0	0
*The instructors on this aircraft of	lon't overload us	with information					
and an entire t	Strongly	Moderately	Slightly	Neither agree		Moderately	
	disagree	disagree	disagree	or disagree	Slightly agree	agree	Strongly agree
	0	0	0	0	0	0	0
*Pilots are in direct control of the							
	Strongly disagree	Moderately disagree	Slightly disagree	Neither agree or disagree	Slightly agree	Moderately agree	Strongly agree
	()	0	0	0	O	0	
*Preparation improves perform:	ance.						
*Preparation improves performa	ance. Strongly	Moderately	Slightly	Neither agree		Moderately	
*Preparation improves performa		Moderately disagree	Slightly disagree	Neither agree or disagree	Slightly agree	Moderately agree	Strongly agree
*Preparation improves performation	Strongly				Slightly agree		Strongly agree
	Strongly disagree	disagree	disagree	or disagree	Slightly agree	agree	Strongly agree
*Preparation improves perform: *I try never to be late for a train	Strongly disagree	disagree	disagree	or disagree	Slightly agree	agree	Strongly agree
	Strongly disagree	disagree	disagree	or disagree	0	agree	0
	Strongly disagree	disagree	disagree	or disagree	Slightly agree	agree	Strongly agree
	Strongly disagree	disagree Moderately disagree	Slightly	or disagree	0	Moderately agree	Strongly agree
	Strongly disagree	disagree Moderately disagree	Slightly	or disagree	0	Moderately agree	Strongly agree
*I try never to be late for a train	Strongly disagree	Moderately disagree Moderately	Slightly disagree	Neither agree or disagree	Slightly agree	Moderately agree	Strongly agree
*I try never to be late for a train	Strongly disagree ing session. Strongly disagree simulator. Strongly disagree	Moderately disagree Moderately disagree	Slightly disagree Slightly disagree	Neither agree or disagree	Slightly agree	Moderately agree Moderately agree	Strongly agree
*I try never to be late for a train	Strongly disagree	Moderately disagree Moderately	Slightly disagree	Neither agree or disagree	Slightly agree	Moderately agree	Strongly agree
*I try never to be late for a train *I co-operate when training in a	Strongly disagree ing session. Strongly disagree simulator. Strongly disagree	Moderately disagree Moderately disagree	Slightly disagree Slightly disagree	Neither agree or disagree	Slightly agree	Moderately agree Moderately agree	Strongly agree
*I try never to be late for a train	Strongly disagree	Moderately disagree Moderately disagree Moderately disagree	Slightly disagree	Neither agree or disagree	Slightly agree	Moderately agree	Strongly agree
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